

ព្រះរាជាណាចក្រកម្ពុជា

KINGDOM OF CAMBODIA

ជាតិ សាសនា ព្រះមហាក្សត្រ

NATION RELIGION KING

ព្រឹត្តិសភាគលទ្ធផលយុទ្ធសាស្ត្រសិប្បកម្ម

Date: 01st September 2025

PSB
UNIVERSITY
CAMBODIA



Staff Grievance and Complaint Policy

Purpose:

To provide a clear and confidential process for resolving workplace disputes and grievances.

Policy Statement:

PSBU encourages open communication and aims to resolve grievances promptly, fairly, and at the lowest possible level.

Procedures:

- Staff should first attempt informal resolution with their immediate supervisor.
- If unresolved, a formal written grievance may be submitted to the HR Office.
- Appeals may be made to the Rector or designated independent panel.

Review:

Reviewed biennially by the Human Resources Office.

Next review date: 20th August 2028

Tel: +855 16 43 43 25, +855 86 402 402 Web: inter.psbu.edu.kh Email: info@psbu.edu.kh / inter@psbu.edu.kh

Svayporpe Pagoda in Front of Russia Embassy, Sangkat Tonle Basac, Khan Chamkarmorn, Phnom Penh, Cambodia